



The CAIO Summit London is not a “future of AI” event. This is for leaders already shipping AI, and now being asked to make it scale, behave, and pay off.

If you’re dealing with:

- AI pilots that won’t go to production
- Boards asking, “*where’s the ROI?*”
- Regulation getting real (finally)
- And ownership that’s... still unclear

You’re in the right room.

You’ll hear from CAIOs and enterprise leaders who are:

- Embedding AI into real operations
- Making responsible AI work in practice (not just in policy docs)
- Figuring out who owns what when AI goes live
- Turning AI into something the business uses

Because in 2026, AI success isn’t about vision decks.

It’s about execution.

Confirmed Speakers:

- Tiffany St James, *Chief AI Officer* - **Liverpool City Region Combined Authority**
- Sandeep Amar, *Chief Privacy Officer* – **MSCI**
- Robert Lee, *Chief Data Architect* - **HM Revenue & Customs**
- Andrej Zele, *Chief Technology & Information Officer* - **Financial Ombudsman Service**
- Aaron Kalvani, *Global AI Governance* – **United Nations**

- James Davies, *Chief Analyst Officer- By Rotation*
- Joe Postle, Chief Product Officer – **JAJA Finance**
- Dr. J Rogel, *Chief Innovation Officer - The Ortus Group*
- Leon Ifayemi, *Director of Coalitions and Research- Centre for Finance, Innovation and Technology (CFIT)*
- Bhavin P Kapadia, *CFO AI Senior Advisor - Private Banking & Private Equity* ·
- Jean Ortiz Perez, *Director of Data, Analytics and AI - Valuedynamx*
- Dilshat Uteshev, *Executive Director/Head of AI - JPMorgan Chase*
- Charles Phiri, *Executive Director- JPMorgan Chase*
- Gishan Nissanka, EX Global Head of People Intelligence – **Worldline**
- Ronan Brennan, *AI Strategy - Natwest*
- Kyle Jourdan, Head of AI Practice –**Qlik**
- Utsav Datta, *Head of Data & AI Technology Partnerships, EMEA –AWS*
- Adam Oliner, Field CTO– **you.com**

25th February, Wednesday

CAIO 2026

08:00 – 08:45	<i>Registration & Coffee in the Exhibition Area</i>
8:45 - 8:50	Chair’s Opening Remarks Bhavin P Kapadia, <i>CFO AI Senior Advisor - Private Banking & Private Equity</i> ·
8:50- 9:00	Speed Networking – Making new connections at CAIO! During this 5-minute networking session, the aim of the game is to go and meet two people you don't already know.
09:00 - 09:30	Presentation: The CAIO Print: Developing Regional AI Capability <ul style="list-style-type: none"> • Leading Responsible AI across the region, ensuring safe, ethical and transparent adoption. • Transforming transport with intelligent, data-driven systems

	<ul style="list-style-type: none"> • Advancing AI in health and social care to improve outcomes, efficiency, and early intervention. • Strengthening education and skills pathways working with teachers and educational technology providers. • Building better capability in the Combined Authority and across the CA’s • Building better regional AI capability and economic strength by backing innovators, supporting AI literacy, data access and adoption. <p>Tiffany St James, <i>Chief AI Officer</i> - Liverpool City Region Combined Authority</p>
09:30 - 10:10	<p>Panel: AI Governance and Regulation in the Age of Responsibility</p> <ul style="list-style-type: none"> • How are organisations getting ready for new AI regulations — and what’s still a work in progress? • When AI is live in the business, what does “responsible use” look like in practice — not just on paper? • How are teams balancing the need for guardrails with the pressure to keep moving fast? What’s helping, and what’s getting in the way? • Which governance steps genuinely add value day-to-day — and which ones feel more like process for the sake of process? • At the end of the day, who really owns AI risk in the organisation — and how are leaders staying close enough to what’s happening? <p>Moderator: Aaron Kalvani, <i>Global AI Governance</i> – United Nations</p> <p>Speakers: Tiffany St James, <i>Chief AI Officer</i> - Liverpool City Region Combined Authority Sandeep Amar, <i>Chief Privacy Officer</i> – MSCI Robert Lee, <i>Chief Data Architect</i> - HM Revenue & Customs</p>
10:10 - 10:30	<p>Presentation: Building and retaining trust in all things AI</p> <p>With the proliferation of Agents within the working environment, we will explore some of the key aspects for achieving enduring success when deploying AI technology as a part of your business process. Much like establishing a new function or business line, there are several important pillars which need to be in place.</p> <p>Technologies like MCP have acted as a catalyst for Agents and Agentic technology, allowing the agile creation and deployment of this technology. The success of these agents depends on the widescale adoption and use of this by the workforce. This comes from delivering value to the business, generally in terms of unseen insights, productivity gains and speed of action. This starts to build trust in the Agents being deployed.</p>

	<p>While this trust is hard fought to gain, it can be easily lost . This is especially true if the provided answer is confidently stated but is inaccurate or simply plain wrong. Qlik are focused on supporting the agility of deployment of Agent based technology but also equally determined to ensure we provide transparency in the form of explainable trusted output using both trusted high-quality data and appropriate business metrics.</p> <p>If you are considering the use and deployment of Agentic AI, then this session will provide input and previous learning lessons that could be invaluable.</p> <p>Kyle Jourdan, Head of AI Practice –Qlik Utsav Datta, <i>Head of Data & AI Technology Partnerships, EMEA –AWS</i></p>
10:30 - 11:00	<i>Mid-Morning Coffee & Networking in the Exhibition Area</i>
11:00- 11:30	<p>Presentation: From AI Ambition to AI Reality: What CAIOs Must Get Right to Ensure Success</p> <ul style="list-style-type: none"> • Lots of companies are excited about AI, but very few are turning that excitement into lasting business results. This session is about how to get from “interesting ideas” to real impact at scale. • We’ll dig into the unglamorous bits that make-or-break success: governance that helps teams move faster (without creating risk), choosing AI bets the board will back, and building an operating model that works in the real world. • You’ll leave with a practical playbook to link AI to business outcomes, spot the usual traps early, and help data and analytics land valuable results. <p>Jean Ortiz Perez, <i>Director of Data, Analytics and AI - Valuedynamx</i></p>
11:30 – 12:00	<p>Fireside chat: What AI Changed in Teams, Tech, and Culture?</p> <ul style="list-style-type: none"> • How teams are working differently now that AI is embedded • What technology decisions shifted once pilots moved into production • Where organisational culture adapted and where it resisted change • What leaders underestimated about scaling AI day to day <p>Jean Ortiz Perez, <i>Director of Data, Analytics and AI – Valuedynamx</i></p> <p>Robert Lee, Chief Data Architect - HM Revenue & Customs</p>
12:00 - 12:30	<p>Fireside chat: Intelligent Automation 2.0 – Merging AI, RPA and Human Expertise</p> <ul style="list-style-type: none"> • How has automation moved on from classic RPA? • Where is AI (including GenAI) making automation smarter today?

	<ul style="list-style-type: none"> • Which business areas are seeing the most value right now? • How comfortable are organisations with more autonomous systems? • How do leaders balance efficiency, ROI and human trust? <p>Speakers: Dr. J Rogel, <i>Chief Innovation Officer – The Ortus Group</i> Andrej Zele, <i>Chief Technology & Information Officer - Financial Ombudsman Service</i></p>
12:30- 13:30	<i>Lunch & Networking in the Exhibition Area</i>
13:30- 14:15	<p>Fireside chat: Navigating AI Regulation and Global Standards – Turning Compliance into Competitive Advantage</p> <ul style="list-style-type: none"> • What do AI leaders need to know right now about the EU AI Act, UK, and US frameworks? • Which regulatory shifts should be actively shaping enterprise AI strategy today? • How are organisations balancing innovation speed with responsible AI in practice? • What does effective, cross-border AI governance really look like? • How are early movers turning compliance into trust and competitive advantage? <p>Moderator: Leon Ifayemi, Director of Coalitions and Research- Centre for Finance, Innovation and Technology (CFIT) Sandeep Amar, <i>Chief Privacy Officer – MSCI</i> Charles Phiri, <i>Executive Director- JPMorgan Chase</i></p>
14:15 - 15:00	<p>Panel: Scaling AI in Real-World Operations</p> <ul style="list-style-type: none"> • When does AI move from “interesting pilot” to something worth scaling — and what usually gets in the way? • What tends to get messy when AI meets real organisations: legacy tech, existing processes, or day-to-day constraints? • How are teams really adopting AI in practice — beyond training sessions and internal hype? • Once AI is live, who ends up owning it, and how do organisations keep it reliable, responsible, and trusted over time? • How are leaders thinking about AI value today — and what signals help decide what to double down next? <p>Moderator: Adam Oliner, Field CTO – you.com</p> <p>Speakers: Joe Postle, Chief Product Officer – JAJA Finance Aaron Kalvani, <i>Global AI Gouvernance – United Nations</i></p>

	<p>Dilshat Uteshev, <i>Executive Director/Head of AI - JPMorgan Chase</i> James Davies, <i>Chief Analyst Officer- By Rotation</i></p>
<p>15:00 - 15:30</p>	<p><i>Afternoon Break & Networking in the Exhibition Area</i></p>
<p>15:30 - 16:00</p>	<p>Presentation: The real reason AI fails in Business: Adoption, not Models</p> <ul style="list-style-type: none"> • Why most enterprise AI initiatives stall after the pilot — and what separates the ones that scale • How fear, not features, drives adoption failure — and the guardrails that rebuild trust • A practical adoption ladder: from demo applause to embedded culture, with clear gates at each stage <p>Dilshat Uteshev, <i>Executive Director/Head of AI - JPMorgan Chase</i></p>
<p>16:00 – 16:30</p>	<p>Presentation: AI as Critical Infrastructure: From Deployment to Global Governance</p> <p>Drawing on field deployments across edge environments and multilateral governance advisory work, this session moves beyond policy theory and into operational reality.</p> <p>Attendees will learn:</p> <ul style="list-style-type: none"> • Act I — From Field Reality to Systems Why AI governance begins with physics, not policy. How data corruption, sensor drift, identity sprawl, and runtime instability determine whether systems are deployment-ready — or merely demo-ready. • Act II — From Systems to Authority When AI shifts from decision support to decision influence. How deployment transforms technology into governance — and why authority must be engineered, not assumed. • Act III — From Authority to Interoperability Why no organisation governs AI in isolation. How cross-platform integration, open standards, and regulatory alignment redefine sovereignty in the age of distributed systems. • Act IV — From Interoperability to Generational Consequence What happens when AI becomes embedded in 40%+ of national and enterprise decision loops. <p>Aaron Kalvani, <i>Global AI Governance – United Nations</i></p>

<p>16:30 – 17:00</p>	<p>Discussion group: AI Everywhere – From Departmental Tools to Enterprise Strategy</p> <ul style="list-style-type: none"> • How are organisations scaling from early AI pilots to enterprise-wide AI strategies in 2026? • What does leadership alignment look like now, as AI becomes a board-level priority? • How is AI being embedded into everyday ways of working, not just specialist teams? • How are organisations ensuring AI delivers measurable business value — growth, efficiency, and customer impact? • How are teams balancing strong AI governance with fast, business-led innovation? <p>Speakers: Gishan Nissanka, EX Global Head of People Intelligence – Worldline Ronan Brennan, <i>AI Strategy</i>- Natwest</p>
<p>17:00- 17:15</p>	<p>Chairs Closing Remarks</p> <p>Bhavin P Kapadia, <i>CFO AI Senior Advisor</i> - Private Banking & Private Equity ·</p>
<p>17:15- 18:15</p>	<p><i>Networking drinks and Prize Draw</i></p>
<p>18:15</p>	<p>END OF THE CONFERENCE</p>