



RE • WORK

25 FEBRUARY 2026

Chief AI Officer Summit London

The UK's Flagship Forum for Enterprise AI Strategy, Governance and Scale

On February 25th, 2026, the Chief AI Officer (CAIO) Summit in London will bring together the most influential minds in artificial intelligence to explore how AI can be industrialised, governed responsibly, and leveraged for business transformation. Designed for senior executives and AI leaders, this event focuses on the strategic direction of AI in enterprise environments.

What to Expect at CAIO UK 2026:

This isn't a "future of AI" talking shop.

It's for those **already deep in the trenches** — senior leaders under pressure to **scale, govern, and deliver real business value** from AI.

You'll hear from Chief AI Officers, data leaders, and transformation execs who aren't just running GenAI pilots — they're embedding AI into products, teams, and infrastructure.

We'll cut through the noise and tackle the **real questions** facing enterprises in 2026:

What does "responsible AI" look like when regulation finally bites?

How do you move from GenAI demos to production-ready systems — at scale?

What's the right AI operating model — and who actually owns it?

How do you answer the board when they ask about ROI, risk, and results?

Plus deep dives on:

- Synthetic data
- Multimodal models
- Intelligent automation
- Talent strategy
- AI infrastructure

This is the summit for leaders who know:

AI success in 2026 isn't about hype. It's about execution, credibility, and serious strategy.

Confirmed Speakers:

- Tiffany St James, *Chief AI Officer - Liverpool City Region Combined Authority*
- Olivier Dancot, *Chief Data & AI Officer – SIBU*
- Sandeep Amar, *Chief Privacy Officer – MSCI*
- Andrej Zele, *Chief Technology & Information Officer - Financial Ombudsman Service*
- Vinod Chawda, *AI Governance Advisor- Chief Strategy & Innovation Office – Deutsche Bank*
- Aaron Kalvani, *Global AI Governance – United Nations*
- James Davies, *Chief Analyst Officer- By Rotation*
- Francesco Di Costanzo, *Chief Executive Officer- JAJA Finance*
- J Rogel, *Chief Innovation Officer - The Ortus Group*
- Stuart Edgington, *Global Head of Platforms - HoloVis*
- Leon Ifayemi, *Director of Coalitions and Research- Centre for Finance, Innovation and Technology (CFIT)*
- Dilshat Uteshev, *Executive Director/Head of AI - JPMorgan Chase*
- Charles Phiri, *Executive Director- JPMorgan Chase*
- Shraddha Sisodia-Robinson, *Head of AI - Norton Rose Fullbright*
- Vangelis Tsianaxis, *Head of Transactional Monitoring Optimisation and Strategy - Barclays*
- Gishan Nissanka, *Global Head of People Intelligence - Worldline*
- Bobby Miklausic, *Head of AI Integration & Creative Director - Quite Frankly*
- Ronan Brennan, *AI Strategy Lead- Natwest*

25th February, Wednesday

CAIO 2026

08:00 – 08:45	<i>Registration & Coffee in the Exhibition Area</i>
8:45 - 8:50	Chair's Opening Remarks

<p>8:50-9:00</p>	<p>Speed Networking – Making new connections at CAIO!</p> <p>During this 5-minute networking session, the aim of the game is to go and meet two people you don't already know.</p>
<p>09:00 - 09:30</p>	<p>Presentation: Industrialising GenAI – From Hype to Scaled Impact</p> <p>Many organisations have piloted generative AI – now the challenge is turning those experiments into real, scalable value. This session shows how to embed GenAI into products, operations and customer experiences at scale, using the right tools and practices to bridge the gap from hype to impact.</p> <ul style="list-style-type: none"> • Use cases to enterprise solutions: Examples of how companies are moving from isolated GenAI use cases to integrated solutions in customer service, operations, and product innovation. • Building the AI platform: Setting up enterprise-grade infrastructure and MLOps pipelines to support GenAI deployments – ensuring reliability, integration, and efficiency as usage grows • Measuring what matters: Establishing clear benchmarks and KPIs to track GenAI’s performance and business impact, helping separate genuine ROI from the hype. • Overcoming scaling hurdles: Tackling practical challenges in scaling GenAI, from handling massive data and retraining models to controlling costs and maintaining model performance. • Safe and controlled deployment: Implementing guardrails for GenAI (content filters, human oversight, robust testing) so that scaled deployments remain compliant, secure, and trustworthy. <p>Tiffany St James, <i>Chief AI Officer</i> - Liverpool City Region Combined Authority</p>
<p>09:30 - 10:10</p>	<p>Panel: AI Governance and Regulation in the Age of Responsibility</p> <p>With new laws like the EU AI Act on the horizon, organisations face growing pressure to enforce strong AI governance. This discussion brings industry leaders together to explore how to build ethical, compliant AI frameworks that scale without stifling innovation.</p> <ul style="list-style-type: none"> • Preparing for regulation: How enterprises are gearing up for incoming AI laws (e.g. the EU AI Act), establishing internal policies and controls to meet stricter requirements. • Foundations of ethical AI: Defining the cornerstones of AI governance in 2026 – from transparency and fairness to accountability – and aligning AI projects with these principles. • Scaling compliance wisely: Strategies to expand compliance and risk management processes (model audits, documentation, oversight) in a way that doesn’t slow down AI delivery. • Cross-border governance: Managing AI governance in multinational organisations,

	<p>ensuring consistent standards while respecting different regional regulations and cultures.</p> <ul style="list-style-type: none"> • Accountability at the top: Embedding AI risk management into corporate governance structures so boards and executives have clear oversight of AI ethics and performance. <p>Speakers: Tiffany St James, <i>Chief AI Officer - Liverpool City Region Combined Authority</i> Aaron Kalvani, <i>Global AI Gouvernance – United Nations</i> Sandeep Amar, <i>Chief Privacy Officer – MSCI</i> Vinod Chawda, <i>AI Governance Advisor- Chief Strategy & Innovation Office – Deutsche Bank</i></p>
<p>10:10 - 10:30</p>	<p>Presentation: Building and retaining trust in all things AI</p> <p>With the proliferation of Agents within the working environment, we will explore some of the key aspects for achieving enduring success when deploying AI technology as a part of your business process. Much like establishing a new function or business line, there are several important pillars which need to be in place.</p> <p>Technologies like MCP have acted as a catalyst for Agents and Agentic technology, allowing the agile creation and deployment of this technology. The success of these agents depends on the widescale adoption and use of this by the workforce. This comes from delivering value to the business, generally in terms of unseen insights, productivity gains and speed of action. This starts to build trust in the Agents being deployed.</p> <p>While this trust is hard fought to gain, it can be easily lost . This is especially true if the provided answer is confidently stated but is inaccurate or simply plain wrong. Qlik are focused on supporting the agility of deployment of Agent based technology but also equally determined to ensure we provide transparency in the form of explainable trusted output using both trusted high-quality data and appropriate business metrics.</p> <p>If you are considering the use and deployment of Agentic AI, then this session will provide input and previous learning lessons that could be invaluable.</p> <p>Kyle Jourdan, Head of AI Practice -Qlik</p>
<p>10:30 - 11:00</p>	<p><i>Mid-Morning Coffee & Networking in the Exhibition Area</i></p>

<p>11:00-11:30</p>	<p>Presentation: Talent Strategy for AI – Hiring, Upskilling & Retaining the Right People</p> <p>You can't deliver on AI without the right people – and those people are getting harder to find and keep. This session examines how to build an AI talent strategy that can scale, covering everything from smart hiring and upskilling programmes to retaining critical experts in a competitive market.</p> <ul style="list-style-type: none"> • Recruiting AI talent with the practical skills to deliver real-world results – looking beyond buzzworthy CVs to find candidates who can bridge technology and business needs. • Developing internal training programmes to cultivate an AI-literate organisation, so employees in all departments can understand and leverage AI (not just the data science team). • Keeping top AI professionals engaged by providing clear career paths, technical leadership opportunities, and a culture that values innovation and autonomy. • Making strategic choices about growing in-house AI expertise versus outsourcing or using automated tools – balancing cost, capability and long-term agility. • Organising AI teams effectively, from deciding whether to centralise a data science function or embed experts in business units, to aligning talent structure with the company's AI goals. <p>Olivier Dancot, <i>Chief Data & AI Officer - SIBLU</i></p>
<p>11:30 – 12:00</p>	<p><i>Session and Speaker TBC</i></p>
<p>12:00 - 12:30</p>	<p>Presentation: Responsible AI in the Enterprise – A Cross-Industry Perspective</p> <p>AI must be ethical and trustworthy across all sectors – not just in highly regulated fields. In this talk, we highlight practical steps and best practices to implement responsible AI at scale, moving beyond theory into day-to-day AI governance that applies in any industry.</p> <ul style="list-style-type: none"> • Enterprise AI ethics: Implementing AI ethics frameworks that address fairness, transparency and accountability, and adapting these principles to fit the specific risks and regulations of different industries. • Audit and oversight: Techniques for auditing and monitoring AI models in production to catch bias, errors or drift early – ensuring systems remain fair, accurate and compliant in real-world use. • Cross-functional governance: Setting up governance teams that include not only AI experts but also compliance, legal and domain specialists, so ethical oversight is built into AI projects from the start. • Industry collaboration: How companies can collaborate across industries to develop common standards and share knowledge for responsible AI (through consortia, open frameworks, etc.), improving AI safety collectively. • Built-in responsibility: Infusing responsible AI practices into the AI development lifecycle – from careful, diverse data sourcing to transparent model design – so that

	<p>ethics and safety are “baked in” rather than bolted on.</p> <p>Aaron Kalvani, <i>Global AI Governance – United Nations</i></p>
<p>12:30-13:30</p>	<p><i>Lunch & Networking in the Exhibition Area</i></p>
<p>13:30-14:00</p>	<p>Panel: Navigating AI Regulation and Global Standards – Turning Compliance into Competitive Advantage</p> <p>As AI adoption accelerates, regulatory clarity is becoming both a challenge and an opportunity. This session explores how UK and global enterprises can anticipate shifting rules, build trust through compliance, and turn governance into a driver of competitive advantage.</p> <ul style="list-style-type: none"> ● EU AI Act, UK & US frameworks – what leaders need to know: Understand the latest regulatory developments across key markets and their implications for enterprise AI strategy. ● Balancing innovation with legal/ethical obligations: Explore how to maintain agility in AI adoption while meeting emerging legal and ethical standards. ● Building governance models that scale internationally: Learn how to design adaptable frameworks that ensure compliance across multiple jurisdictions. ● How early movers turn compliance into market trust: Discover how leading organisations use proactive compliance as a differentiator with customers, partners, and regulators. <p>Speakers: Moderator: Leon Ifayemi, Director of Coalitions and Research- Centre for Finance, Innovation and Technology (CFIT) Sandeep Amar, <i>Chief Privacy Officer – MSCI</i> Charles Phiri, <i>Executive Director- JPMorgan Chase</i> Vinod Chawda, <i>AI Governance Advisor- Chief Strategy & Innovation Office – Deutsche Bank</i> Vangelis Tsianaxis, <i>Head of Transactional Monitoring Optimisation and Strategy - Barclays</i></p>
<p>14:00-14:30</p>	<p>Presentation: AI that Sticks: How to Build Trust, Value, and Adoption</p> <p>Bobby Miklausic, Creative Director and Head of AI Integration, with a background as an educator rated “outstanding” by OFSTED, will share a practical and human-centered approach to AI adoption.</p> <ul style="list-style-type: none"> ● Explore a five-step strategy to overcome fear and resistance when adopting AI. ● Learn the “three value buckets” framework for proving AI’s impact on employees, clients, and peers. ● Hear a personal case study: how lessons from introducing technology in education apply to AI adoption in business. ● Understand how to create safe spaces for experimentation and failure while maintaining trust. ● Walk away with a practical roadmap for implementing AI initiatives that stick.

	<p>Bobby Miklausic, <i>Head of AI Integration & Creative Director - Quite Frankly</i></p>
<p>14:30 - 15:00</p>	<p>Panel: Scaling AI in Real-World Operations</p> <ul style="list-style-type: none"> • Which AI pilots deserve to be scaled, and why do so many fails once they move beyond proof-of-concept? • What breaks first when AI meets legacy systems, core platforms, and real-world constraints? • How do you get teams to <i>use</i> AI in daily work, not just attend training sessions? • Who truly owns AI once it's live, and how do you keep models running, governed, and trusted over time? • How do you prove AI's value in business terms that leadership cares about — and use that to decide what to scale next? <p>Moderator: you.com</p> <p>Speakers: Francesco Di Costanzo, <i>Chief Executive Officer- JAJA Finance</i> Aaron Kalvani, <i>Global AI Gouvernance – United Nations</i> Dilshat Uteshev, <i>Executive Director/Head of AI - JPMorgan Chase</i> James Davies, <i>Chief Analyst Officer- By Rotation</i></p>
<p>15:00 - 15:30</p>	<p><i>Afternoon Break & Networking in the Exhibition Area</i></p>
<p>15:30 - 16:00</p>	<p>Presentation: Building a Smarter Data Future – Collaboration, Policy and Innovation</p> <p>Drawing on his experience leading cross-industry coalitions at the Centre for Finance, Innovation and Technology, Leon Ifayemi will explore how the UK can unlock the full potential of data through collaboration between financial institutions, technology players, and policymakers.</p> <p>He will share insights on how bringing data together across sectors can reshape markets, empower consumers, and drive responsible innovation. His session will touch on topics such as the future of smart data, the importance of joined-up ecosystems, and how policy and industry can work hand in hand to deliver real-world impact.</p> <p>Leon Ifayemi, <i>Director of Coalitions and Research- Centre for Finance, Innovation and Technology (CFIT)</i></p>

<p>16:00 – 16:30</p>	<p>Panel: Intelligent Automation 2.0 – Merging AI, RPA and Human Expertise</p> <p>This session examines what next-generation automation looks like when human expertise, AI and robotics combine, and how organisations can prepare for these changes.</p> <ul style="list-style-type: none"> • Beyond traditional RPA: How advanced AI (like large language models) is automating tasks that were once beyond the reach of basic RPA, opening up new efficiency opportunities. • Workflow transformation: The impact of AI-driven automation on core functions – from finance and HR to supply chains – and where businesses are seeing the biggest productivity gains. • Readiness for autonomy: Gauging organisational readiness to evolve from scripted RPA processes to more autonomous AI systems, including the skills and mindset shifts required. • Architecture and ROI: Designing the right architecture to blend AI with RPA tools, and learning from real-world examples of ROI achieved through intelligent automation initiatives. • Human-in-the-loop: Ensuring human expertise and oversight remain integral in automated workflows, so employees can manage exceptions, maintain quality, and trust the AI-augmented processes. <p>Speakers: J Rogel, <i>Chief Innovation Officer – The Ortus Group</i> Stuart Edgington, <i>Global Head of Platforms - Holovis</i></p>
<p>16:30 – 17:00</p>	<p>RoundTable: AI Everywhere – From Departmental Tools to Enterprise Strategy</p> <p>For AI to truly transform the enterprise, it must move beyond siloed projects and become part of the organisation’s core strategy and culture. In this closing session, we explore how leading companies are weaving AI into every department and function, ensuring AI underpins decision-making and innovation enterprise wide.</p> <ul style="list-style-type: none"> • Company-wide AI vision: Case studies of firms that evolved from a few AI experiments to a holistic AI strategy led from the top – illustrating what it takes to get company-wide alignment on AI. • Culture and literacy: Methods for embedding AI into the company culture – from AI education initiatives to champion programmes – so that employees at all levels become confident using AI in their work. • Strategic alignment: Ensuring each AI initiative ties into business goals and strategy, turning AI from a technical endeavour into a strategic tool for revenue growth, customer satisfaction and efficiency. • Central guidance, local execution: Balancing a centralised AI governance and support

	<p>function with empowering individual business units to innovate – maintaining standards while encouraging grass-roots AI solutions.</p> <ul style="list-style-type: none"> • Democratising AI access: Scaling the infrastructure and support so that AI capabilities (data, models, tools) are available on-demand to all departments in a secure, governed manner – making AI as ubiquitous as IT in the organisation. <p>Speakers: J Rogel, <i>Chief Innovation Officer – The Ortus Group</i> Gishan Nissanka, <i>Global Head of People Intelligence- Worldine</i> Ronan Brennan, <i>AI Strategy Lead- Natwest</i></p>
17:00-17:15	Chairs Closing Remarks
17:15-18:15	<i>Networking drinks and Prize Draw</i>
18:15	END OF THE CONFERENCE